

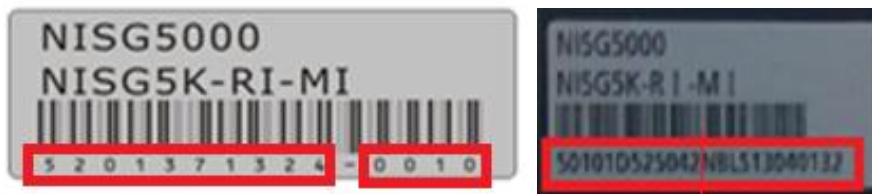
## How to find the serial number of your Neusoft network security product

1. Find the serial number barcode sticker on the left side panel of your product.



- The barcode sticker describes:
  - Product model
  - Barcode
  - Product code & serial number
- A copy of the barcode sticker is shipped in the documentation bag.
- The security sticker and pollution control label are on the left side panel beside the serial number barcode sticker.

2. Find the character string starting with 5 on the barcode.



The first 12 digits starting with 5 is the product code. Following this is the serial number (required for support).